

SkyLine/SkyBest
Seeking applications a Repair Services Specialist
Full Time, West Jefferson location

Are you looking for a job in a fast-paced, technology driven environment where you can interact with customers to resolve issues and troubleshoot problems? This position requires a positive, helpful and analytical skill set to assist customers. You will have the opportunity to work with services like Broadband, Video, Security, and Voice. This job includes providing a pleasant and helpful point of contact for customers reporting troubles or service issues, interfacing with technicians, scheduling, and documentation of all contacts. The following traits are required: patience and tact; honesty and confidentiality; projects an enthusiastic and energetic demeanor, detail oriented, must be articulate both verbally and with documentation, and the ability to multi-task. Computer experience and knowledge of general office environment needed. Two-year degree is required or the equivalency in work experience may be considered.

Full-time Position with benefits and Saturday Rotation

Please apply online by 5 pm, december 6, 2021 www.skybest.com/careers