

SkyLine/SkyBest

Kari's Law / Ray Baum Act Practice

Date: February 16, 2020

Acknowledgement to Customers at skybest.com:

Kari's Law

The Kari's Law/Ray Baum Act states that multi-line systems (MLTS), from and after February 16, 2020, may not be manufactured, imported or offered for "first" sale or lease" unless it is pre-configured to comply with the Act; and installers, managers, and operators may not install, or operate a MLTS after February 16, 2020, unless such system complies with the Act. **NOTE:** An existing "exempt" MLTS system that is upgraded after February 16, 2020, may trigger a requirement to comply with this Act.

This applies to all MLTS including PBX, Centrex, VoIP, Hybrid and key systems; and, includes cloud-based IP technology and over-the-top applications for multi-line systems. The Act further mandates that all "outbound" 911 calls must be able to be made by "direct dialing" without requiring a prefix. Systems that were installed prior to February 16, 2020, and internal systems not connected to the PSTN are exempt from this Act.

Any upgrades to key/PBX systems after February 16, 2020 must be audited to confirm compliance with this practice. Annual tests of compliance will be the responsibility of the MLTS user.

RAY BAUM ACT

This Act addresses "Dispatchable Location" requirements of 911 calls placed from a MLTS. A dispatchable location includes not only a validated street address, but also the suite, apartment, room, floor, etc. from which a 911 call is placed, if technically feasible.
