

"Rise & Shine" Food Drive Nets 1,888 Breakfast Items

Despite the limitations of COVID-19, SkyLine still received a healthy response of support from the community for our eighth annual "Rise and Shine" Breakfast Drive, held in September and October. With contact-free options for picking up tote bags filled with suggested shopping lists and bins placed conveniently for members/customers to drop off breakfast food items, the final count came to 1,888 non-perishable breakfast items earmarked for food pantries across our service area. SkyLine/SkyBest also presented corporate donations totaling \$1,000 to the five area food pantries sponsored in this drive.



Shady Valley Baptist Church (Johnson)

Since the program began, our customers, employees and directors have donated more than 15,727 breakfast food items to area food pantries. This initiative would not be possible, nor would it have the impact it has without your active involvement, so all of us at SkyLine express our sincerest thanks!



Solid Rock Food Closet (Allegheny)

As one in six adults and one in five children are considered food insecure across our region, this important drive brings immediate relief to area families and helps to restock area pantry shelves and replenish backpack initiatives. We are so grateful for the outpouring of support by our members, customers, SkyLine board/staff and the community! Thank you for continuing to share your gifts of food and resources to address this pressing local need.



Reaching Avery Ministries



Ashe Food Pantry

Please remember to support this and other area food drive initiatives throughout the calendar year. Your support makes all the difference to those facing hunger. Thank you!

Sponsored by SkyLine/SkyBest Ashe Chamber Honors the Best in Customer Service

The Ashe Chamber of Commerce's 13th Annual "Outrageously Good" Customer Service Awards Breakfast was held at the new Poe Hall at the Ashe Campus of Wilkes Community College, and SkyLine/SkyBest continued its annual sponsorship of this popular event.

The awards program seeks nominations from customers who experience a high level of customer service at local businesses. Speakers at the event included Chamber President Travis Birdsell, Chamber Executive Director Kitty Honeycutt, WCC Director of Workforce Development & Community Education (Ashe & Alleghany) Becky Greer, and SkyLine PR Administrator Karen Powell who shared a common message of appreciation to all who go above and beyond to deliver an exceptional level of customer service. Special recognition was given to local drive-through restaurants for providing efficient and friendly service over the past year and during a very challenging time caused by the Covid-19 pandemic. Drive-through restaurants receiving a special sign to display at their locations included McDonald's, Burger King, Smoky Mountain Barbecue, Village Inn Pizza, Wendy's, Hardee's and KFC/Taco Bell. Following this special announcement, an additional 14 awards were presented, with nine individual winners, four departmental winners and a business winner.



Amber Moodie-Dyer Sandy Grubb Julie Wyatt Brad Scott Brian Yates
accepting for Amanda Calloway



Melissa Miller Elizabeth Jordan April Colvard Angela Brooks

Individual Winners: Amber Moodie-Dyer, Amorem Hospice; Sandy Grubb, LifeStore Bank and Insurance; Julie Wyatt, Village Florist; Brad Scott, Ashe Appliance Service; Amanda Calloway, Ashe Memorial Hospital; Melissa Miller, Village Florist; Elizabeth Jordan, The Vintage Farmhouse General Store; April Colvard, The Ashe County Chamber and Visitor Center; Angela Brooks, The County of Ashe

Departmental/Team Award Winners: Ashe Memorial Hospital Emergency Department, Ashe Memorial Hospital Nursing Department, Ashe Memorial Hospital Respiratory Therapy Department, Ashe Memorial Hospital Surgical Services Department

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NEED TO CONTACT US?

CUSTOMER SERVICE

LOCAL
118

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REPAIR SERVICE, 24/7

LOCAL

611

TOLL-FREE

1-877-475-9546

Additional Local
Repair Service Numbers:

ALLEGHANY

336-372-4444

(10-DIGIT DIALING)

ASHE

336-982-3111

(10-DIGIT DIALING)

AVERY

898-9250

WATAUGA

297-4811

JOHNSON

739-4500

LENOIR

929-2872

INTERNET TECH SUPPORT, 24/7

TOLL-FREE

1-866-759-7591

WORTH NOTING:

Friday, Dec. 24

Friday, Dec. 31

SkyLine Customer
Service Centers
Close for Christmas
and New Year's Day

STAFF:

Kim Shepherd
Chief Executive Officer

Brian Tester
Chief Operations Officer

Angie Poe
Customer Service Manager

Jamey Jenkins
Retail Sales Manager

Karen P. Powell
Public Relations Administrator
& Editor



www.facebook.com/SkyLineSkyBest

Business Winner: Sweet & Savory Restaurant

With continued safety concerns due to the pandemic, the breakfast program featured to-go items from various local restaurants and appreciation items for attendees from SkyLine/SkyBest. Nominations for "Outrageously Good" Customer Service awards may be submitted year-round, so when you experience stellar customer service, take time to contact the Ashe Chamber to make your individual or business nomination. Send those to: ashechamber@skybest.com. Congratulations to all!



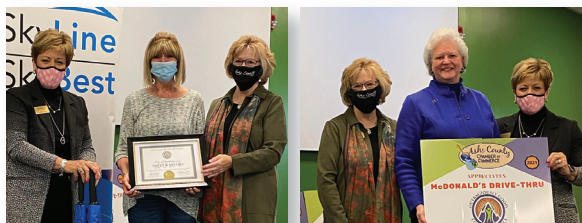
Ashe Memorial Hospital
Emergency Department

Ashe Memorial Hospital
Nursing Department



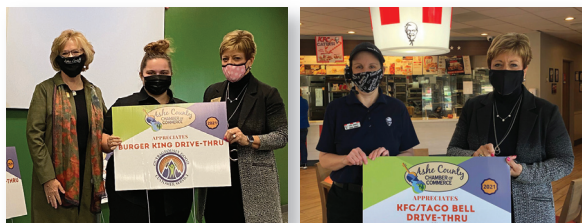
Ashe Memorial Hospital
Respiratory Therapy Department

Ashe Memorial Hospital
Surgical Services Department



Sweet & Savory Restaurant

McDonald's



Burger King

Kentucky Fried Chicken / Taco Bell



Bojangles

Hardee's



Village Inn Pizza

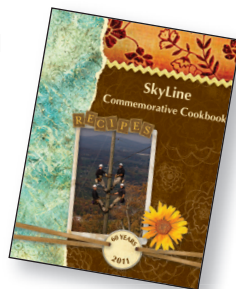
Wendy's

SkyLine's Commemorative Cookbook for the Holidays

The recipes we feature in our monthly newsletter come from SkyLine's commemorative cookbook.

This latest edition includes more than 500 recipes submitted by members, customers and employees from our five-county service area, a cookbook stand insert, tabbed dividers and more. At just \$15 each, they make great Christmas presents, and when you buy a cookbook, know that you are helping others in your community, as all proceeds will support area food banks.

Call SkyLine/SkyBest at 118 to order yours today.



Recipe of the Month

Mrs. Ruth Bickerstaff's Sweet Potato Coconut Puff

Ingredients:

- 4 medium sweet potatoes
- 1/2 cup orange juice
- 1/4 cup butter
- 1/2 teaspoon nutmeg
- 1 egg, beaten
- 1/2 cup coconut, flaked

Instructions:

Peel, cook and mash potatoes. Stir in orange juice, butter and nutmeg. Beat until fluffy. Fold in egg and half of coconut. Spoon into buttered two-quart casserole dish. Sprinkle with remaining 1/4 cup coconut. Bake at 350 degrees for 25 minutes.

Recipe submitted by Karin Nichols
of Alleghany County



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& SKYBEST COMMUNICATIONS



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