

SkyLine/SkyBest

Temporary, full-time position with a rotating Saturday schedule:

- **Repair Services Specialist, West Jefferson location** – Are you looking for a job that allows you the ability to work in a fast-paced technology based environment where you can interact with the customer to resolve issues and troubleshoot problems? This position requires a positive, helpful and analytical skill set to assist customers. You will have the opportunity to work with services like Broadband, Video, Home Automation, and Wireless. This job includes the following: providing a pleasant and helpful point of contact for customers reporting troubles or service issues, interfacing with technicians, scheduling, and documentation of all contacts. The following traits are required: patience and tact; honesty and confidentiality; projects an enthusiastic and energetic demeanor, detail oriented, must be articulate both verbally and with documentation, and the ability to multi-task. Computer experience and knowledge of general office environment needed. Two-year degree is required or the equivalency in work experience may be considered.

Please apply online by 5:00 pm November 18, 2020. www.skybest.com/jobs