



Event Nets Over \$16,000 Ashe Heart Auction Featured on SkyZhone HD

SkyBest TV's local content channel, SkyZhone HD, provided live coverage for the fourth consecutive year of the 56th Annual Ashe Heart Auction, giving local TV service subscribers a first-hand look at this popular charitable event and also featured audio through WSKS's radio coverage. The largest fund-raising effort of the year for the



At this year's Heart Auction, SkyLine again provided the phone bank, live coverage through SkyBest TV's SkyZhone local content channel and several door prizes for the event.



Volunteers Tina Sheets, SkyLine's Mary Sexton and Susan Banks help manage the bid boards, noting both the winning bids and introducing new items to add to one of five boards at the Heart Auction.

boards to list these items up for bid and tables to display the items as well as preparing delicious baked goods from Ashe County kitchens. Along with live coverage by SkyZhone HD, SkyLine provided the phone service and

local chapter of the American Heart Association took place on April 5 at Family Central in Jefferson, and the local chapter reports that the event has netted over \$16,000 as of press time.

A snapshot of the visible work by the local chapter members and volunteers included securing more than 350 donated items with a retail value of over \$33,000 setting up multiple

CONTINUED ON PAGE 2

Directory Corrections/Omissions Yellow Pages Omissions/Corrections

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This was the second group of Avery County Middle School students who visited SkyLine's Boone Customer Center on March 24 as part of an Extreme STEM tour of area businesses.

Avery County Middle School Students Visit SkyLine's Boone Location for Extreme STEM Tour

SkyLine hosted two groups of eighth graders from Avery County Middle School at its new Boone Customer Center location as part of the school's Extreme STEM Tour of area businesses. Each group comprised 25 students along with teacher chaperones, and the students began their tour with a general introduction to SkyLine by PR Administrator Karen Powell, followed by a virtual tour of the company's Network Operations Center utilizing SkyLine's fiber network and SkyZhone HD providing a live feed from the NOC's location in West Jefferson. SkyLine Executive Director of Engineering Operations Robbie Farmer led the tour of the NOC using the multi-panel screen at the Boone Customer Center and fielded questions from the students remotely. The students were then divided into two breakout sessions to hear from Network Technicians Danny Harmon and Tim Hall, who gave a behind-the-scenes tour of the company's remote facility



Students got a close-up view of SkyLine's 3-D printer, which is on display in the Boone Customer Center lobby.

CONTINUED ON PAGE 2



Please Support Area Relay for Life Events

SkyLine has been a supporter of the American Cancer Society's Relay for Life for several years. In some counties, we field teams; in other counties, our employees may be part of other community, family or church teams. Collectively, we are all making a difference in the fight against cancer.

Below are area Relay for Life events across our service area. We appreciate your support!

Avery County/Mitchell	May 19
Mitchell High School, Bakersville, NC	
Watauga County	June 16
Watauga High School, Boone, NC	
Ashe County	July 28
Ashe County High School, West Jefferson, NC	
Alleghany County	August 31
Alleghany High School, Sparta, NC	

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WORTH NOTING:

Monday, May 29

SkyLine Closes for
Memorial Day Holiday

STAFF:

Jimmy Blevins
Chief Executive Officer

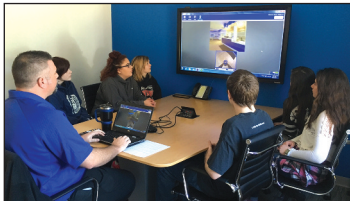
Kim Shepherd
Chief Management Officer

Angie Poe
Customer Service Manager

Jamey Jenkins
Retail Sales Manager

Karen P. Powell
Public Relations Administrator
& Editor





SkyLine's Jamey Jenkins leads a remote tour of the Boone Customer Center from the conference room using a Beam telepresence device.



SkyLine's Robbie Farmer leads a live virtual tour of the company's Network Operations Center (NOC) from West Jefferson for the group visiting the Boone Customer Center.



Before visiting SkyLine's remote facility, Danny Harmon leads a breakout session in the Equipment Room of the Boone Customer Center.

Remember to Notify One-Call at 8-1-1 Before You Dig



Each year in North Carolina, lives are endangered, money and time are wasted and property is destroyed because individuals fail to follow safe digging practices. The "One-Call" system, which is free to the excavator as well as the homeowner, helps those who dig comply with the safety rules and regulations of the construction industry.

In a typical neighborhood, a complex web of utility lines are buried under lawns, sidewalks and driveways. When digging, one wrong move might cause the community of residents to be cut off from heat, electricity, telephones, water, 911 calls and other vital services. When you make the free call to the One-Call Center, the One-Call staff notifies their member utilities to mark the ground with color-coded paint. After the utilities are marked in your work area, you have taken the first step to avoid damage or injury. And, our Shady Valley customers also can contact the Tennessee One-Call Center by dialing 8-1-1 from their homes or businesses located in the 739 telephone exchange.

In fact, North Carolina state law requires homeowners, contractors and excavators to contact the One-Call Center at least two business days before digging. The North Carolina One Call Center provides a toll-free telephone number, 8-1-1, to help reduce damages to underground facilities, thereby reducing the loss of service to the public and the loss of time and money to excavators, utilities and taxpayers.

So, be safe, not sorry: Know what's below... Call before you dig... Dial 811.

and equipment room, which house the fiber components and equipment to provide voice, data and digital TV services to the Boone service area. The second breakout session was led by Retail Sales Manager Jamey Jenkins and staff, who led a virtual tour of the Center utilizing a Beam telepresence device. The final leg of the tour was led by Peggy Winebarger, who shared career and internship information with the students, and Karen Powell highlighted scholarship and youth leadership opportunities that are available to children of Sky-Line/SkyBest customers.



The bake sale is a popular feature at the Heart Auction, thanks to the broad community support from local home kitchens and the Ashe County Extension and Community Association. Pictured left to right are Gail Blackburn, Ella Baldwin and Pearl Brown.

ASHE HEART AUCTION CONTINUED FROM PAGE 1

bank of phones to connect volunteers with those who called to place bids, and 580 AM and 93.5 FM WSKS provided live radio coverage of the auction. Many thanks to the generous-minded folks from near and far who placed multiple bids or pledged donations to honor or remember friends or loved ones to benefit the American Heart Association.

Heart disease is the number-one killer of Americans, while stroke ranks fourth and is a leading cause of severe disability. Far too many families are losing loved ones of all ages. Established in 1924 by six cardiologists, the American Heart Association is the nation's leader in CPR education training and has funded more than \$3.4 billion in research since 1949, more than any organization outside the federal government. Its mission is to build healthier lives, free of cardiovascular diseases and stroke.

Thank you for supporting our local efforts to raise awareness and fund research and programs that benefit people right here in this community.

Recipe of the Month

Boiled Cookies

Ingredients:

2 cups sugar
4 tablespoons cocoa
1 stick butter
1/2 cup milk
1 teaspoon vanilla
1/2 cup peanut butter
2 cups quick cooking oats

Instructions:

Mix first four ingredients and boil 3 minutes. Remove from heat and add vanilla, peanut butter and cooking oats. Drop by spoonful on waxed paper. Wait till completely dry to serve.

Submitted by Ruth Phipps of Ashe County

Directory Drive Continues to Benefit Area Schools

With the advent of spring and the end of March, we have concluded our annual Directory Collection Drive, coordinated with area public schools. For their part, participating schools receive 25 cents for each directory collected from this drive. Special thanks to our members, school staff and students across our service area for supporting this worthwhile project. In case you didn't know, SkyLine actually receives out-of-date directories throughout the year at all of its Customer Service Centers, and we give schools credit for those directories that are collected at these locations.

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