

Protect Your Personal Information



BEWARE! We have recently been notified of customers receiving emails about their SkyBest email account. This email is not from us. DO NOT click on any links in the email. Call us at 1-800-759-2226 any time you are suspicious of an email coming from SkyLine/SkyBest.

Be cautious when opening email. Do not click suspicious links or share sensitive, personal information.

Phishing is when a scammer uses fraudulent emails or texts, or copycat websites to get you to share valuable personal information – such as account numbers, Social Security numbers, or your login IDs and passwords. Scammers use your information to steal your money or your identity or both.

Scammers also use phishing emails to get access to your computer or network then they install programs like ransomware that can lock you out of important files on your computer.

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SkyChange Round-up

We are so grateful for the positive response from our members and customers to SkyChange, our round-up program that seeks to assist area non-profits that help those in need throughout our community. If you've been thinking of signing up to support this charitable program, we welcome your participation!

SkyChange allows customers of SkyLine/SkyBest to round up their monthly bill to the next whole-dollar amount. The money generated from the round-up is, in turn, distributed to programs assisting those in need throughout our community. Customer bills will reflect a line item showing the monthly round-up donation. Funds collected through SkyChange will be distributed to crisis centers across our SkyLine/SkyBest service area but not to individuals directly. SkyLine's employee-led and employee-funded Project Teamwork program addresses crisis relief for individuals across our service area.

Some of the established crisis centers across the region include Allegheny Cares, Inc., A.S.H.E., Grandfather Home for Children, the Hunger and Health Coalition and Johnson County Safe Haven. These and others would be eligible to receive support.

If you participate in the SkyChange program by simply rounding up your bill to the next dollar, your total donations per year will not exceed \$11.88. In most cases, donations will be tax deductible. SkyChange is a 501(c)3 organization with established bylaws and a governing committee. Once funds are distributed, our website and newsletter will give periodic updates highlighting how customers' donations helped their community.

To sign up for SkyChange today, visit www.skybest.com/skychange or call your local SkyLine/SkyBest Customer Center at 118 or 1-800-759-2226.

Welcome Back, LMC Summer Theatre!



Pictured (left to right): SkyLine Board Treasurer D.C. Smith, Sky-Line PR Administrator Karen Powell, Dr. Janet Barton Speer of LMC Summer Theatre, and SkyLine Board member Bill Burseson.

The start of summer welcomed a return of the perennially popular LMC Summer Theatre program, under the leadership of Artistic Director, Dr. Janet Barton Speer. Following safety protocols from the CDC (Centers for Disease Control) and best practices established by national theatre organizations to keep both the company of actors and audience members safe, this year's season has featured two productions: "The 25th Annual Putnam County Spelling Bee" and "America's Artist: The Norman Rockwell Story." August 1 will be the final performance of "America's Artist," a new musical created by "From the Mountaintop: The Edgar Tufts Story" and "The Denim King: The Moses Cone Story" that brings to life the work of iconic American artist Norman Rockwell.

SkyLine continues to be among the local corporate sponsors of LMC Summer Theatre, which brings high quality, professional theatre to the community and summer visitors of the area.

Will You Walk the Walk in Support of a Cure?

This is typically the season that we share information about Relay for Life, the signature fund-raising event for the American Cancer Society (ACS). While the Covid-19 pandemic has shuttered events in Ashe County and countless communities for the past two summers, the work of the ACS continues because we know that cancer never sleeps.

The tremendous financial support of our community and thousands like it has helped the Society through this singular event to continue its work of research and discovery to bring life-saving and innovative ways to treat cancers of varying kinds, and to grant more birthdays with our friends, co-workers and loved ones.

As you consider your benevolent giving for this year, please remember your local ACS chapters and Relay for Life teams – our donations will continue to be received and sent to the ACS, and we hope to see you 'in person' at a Relay for Life event in our region in 2022.

Our team remains grateful to our company, employees, directors and the wonderful communities we serve for their dedication in the fight against cancer and for supporting the ACS in its continuing work to discover new ways to treat cancer, lessen its impact through targeted and effective therapies and improve the quality of life for those touched by cancer.

NEED TO CONTACT US?

CUSTOMER SERVICE

LOCAL
118

TOLL-FREE
1-800-759-2226

REPAIR SERVICE, 24/7

LOCAL
611

TOLL-FREE
1-877-475-9546

Additional Local Repair Service Numbers:

ALLEGHANY
336-372-4444
(10-DIGIT DIALING)

ASHE
336-982-3111
(10-DIGIT DIALING)

AVERY
898-9250

WATAUGA
297-4811

JOHNSON
739-4500

LENOIR
929-2872

INTERNET TECH SUPPORT, 24/7

TOLL-FREE
1-866-759-7591

WORTH NOTING:

Nominating Committee Meeting
2 p.m. Tuesday,
August 3,
SkyLine's Corporate Offices

STAFF:

Kim Shepherd
Chief Executive Officer

Brian Tester
Chief Operations Officer

Angie Poe
Customer Service Manager

Jamey Jenkins
Retail Sales Manager

Karen P. Powell
Public Relations Administrator & Editor



Phishing scammers lure their targets into a false sense of security by spoofing the familiar, trusted logos of established, legitimate companies. Or they pretend to be a friend or family member.

Phishing scammers make it seem like they need your information or someone else's, quickly – or something bad will happen. They might say your account will be frozen, you'll fail to get a tax refund, your boss will get mad, even that a family member will be hurt or you could be arrested. They tell lies to get you to give them information.

Be extra cautious about opening attachments or clicking on links in emails. Even your friend or family members' accounts could be hacked. Files and links can contain malware that can weaken your computer's security.

Do your own typing. If a company or organization you know sends you a link or phone number, don't click. Use your favorite search engine to look up the website or phone number yourself. Even though a link or phone number in an email may look like the real deal, scammers can hide the true destination.

Make the call if you're not sure. Do not respond to any emails that request personal or financial information. Phishers use pressure tactics and prey on fear. If you think a company, friend or family member really does need personal information from you, pick up the phone and call them yourself using the number on their website or in your address book, not the one in the email.

Turn on two-factor authentication. For accounts that support it, two-factor authentication requires both your password and an additional piece of information to log in to your account. The second piece could be a code sent to your phone, or a random number generated by an app or a token. This protects your account even if your password is compromised.

As an extra precaution, you may want to choose more than one type of second authentication (e.g. a PIN) in case your primary method (such as a phone) is unavailable.

Back up your files to an external hard drive or cloud storage. Back up your files regularly to protect yourself against viruses or a ransomware attack

Keep your security up to date. Use security software you trust, and make sure you set it to update automatically.

Report phishing emails and texts.

- Forward phishing emails to spam@uce.gov – and to the organization impersonated in the email. Your report is most effective when you include the full email header, but most email programs hide this information. To ensure the header is included, search the name of your email service with "full email header" into your favorite search engine.
- File a report with the Federal Trade Commission at [FTC.gov/complaint](https://www.ftc.gov/complaint)
- Visit [Identitytheft.gov](https://www.identitytheft.gov) Victims of phishing could become victims of identity theft; there are steps you can take to minimize your risk.
- You can also report phishing email to reportphishing@apwg.org. The Anti-Phishing Working Group – which includes ISPs, security vendors, financial institutions and law enforcement agencies – uses these reports to fight phishing.

SkyLine By-Laws Summarized for Director Elections at Annual Meeting

SkyLine's 65th Annual Meeting will be conducted on Tuesday, October 5, at SkyLine's corporate office campus. The three-year terms of the following directors will expire as of this meeting: James L. Shepherd (Alleghany); Jerry Roten (Ashe); and Tommy Joe Ward (Watauga).

A summary of SkyLine Membership Corporation's By-Laws pertaining to director qualifications and nominations is provided below (Article IV, Section 4).

Section 4.3 – Qualifications to be Nominated, to Become, or Remain a Director

Any member shall be eligible to be nominated, elected and remain a director of the Cooperative who:

1. Is a natural person and a full-time legal resident, residing in the geographical area for which the person desires to serve as a Director.
2. Is NOT an employee, present or former, of the Cooperative and is not in any way employed by or have a direct pecuniary interest in a competing enterprise or a business engaged in selling communication services or communication supplies or constructing or maintaining communication facilities,
3. Is NOT a "close relative" to an incumbent director or a present or former employee of the Cooperative. As used here "close relative" shall include a spouse, parent, child, brother, sister, including biological, adopted, foster, step or other legal relation and the spouse of the foregoing, or a domestic partner. However, no incumbent director shall lose eligibility to remain a director or to be re-elected as a director if he becomes a close relative of another incumbent director or of a Cooperative employee because of a marriage to which he was not a party; neither shall an employee lose eligibility to continue in the employment of the Cooperative if he or she becomes a close relative of a director because of marriage to which he or she was not a party.
4. Is at least 21 years of age.
5. Has not been convicted of a misdemeanor involving moral turpitude or a felony pursuant to state or federal laws.
6. Has been a member for not less than one year.

Section 4.4 – Nominations

- It shall be the duty of the Board to appoint, in the month of June each year beginning June 2021, a committee on nominations consisting of not less than five (5) nor more than eleven (11) members who shall be selected from different geographic areas so as to ensure equitable representation. At least one (1) member of the committee shall be selected from each geographic area where a director is to be elected. No member of the Board, close relative of a board member or employee may serve on such committee
- The committee, on nominations, keeping in mind the principle of equitable representation, shall meet on or before August 15 of each year, deliberate, prepare and post at the principal office of the corporation a list of nominations for board members which shall include as many nominees for each board position as the committee deems desirable.
- Any one hundred (100) or more active members, acting together may make a nomination for a director by petition and the secretary shall post such nominations at the same place where the list of nominations made by the committee is posted. Petitions must, at minimum, list the name and address of the individual being nominated. The seat for which the nomination is made must be specified, and the person so nominated must be in all respects eligible for service on the Board as set out in these By-Laws. Members signing said petition must include telephone number associated with his or her membership, printed name of member, signature of member, and date of signature. The name of the individual signing the petition must be listed on the membership account, or in the case of an organization, the individual signing the petition must be an officer or official of that organization. Nominations made by petition, if any, must be received at the offices of the cooperative by twelve noon on the last business day of August prior to the annual meeting. It shall be the duty of the Credentials Committee to verify the validity of any petition.
- The secretary of the cooperative shall be responsible for mailing with the Notice of the Meeting, or separately, but at least twenty (20) days before the date of the meeting, a statement of the number of board members to be elected, the names and addresses of the candidates nominated by the committee on nominations, and the names and addresses of the candidates nominated by petition.
- Ballots for the election of Directors shall arrange the names of the candidates by geographic areas, in alphabetical order by last name, and shall also designate the candidates nominated by the committee and those nominated by petition.

The Nominating Committee will meet at 2 p.m. Tuesday, August 3, at SkyLine's Corporate Offices.

*For the 2021 Annual Meeting, the Nominating Committee was appointed in June.

Recipe of the Month

Ruby's Zucchini Appetizers

Ingredients:

- 3 cups thinly sliced zucchini
- 1 cup Bisquick
- 1/2 cup finely chopped onion
- 1/2 cup grated Parmesan cheese
- 2 tablespoons parsley
- 1/2 teaspoon salt
- 1/2 teaspoon seasoned salt
- 1/2 teaspoon oregano leaves
- Dash of pepper
- 1 clove garlic, minced
- 1/2 cup vegetable oil
- 4 eggs, slightly beaten

Instructions:

Preheat oven to 350°. Grease a 9"x 13" pan. Mix all ingredients and spread in pan. Bake until golden brown, about 40 to 45 minutes. Cut into 2"x 1" pieces.

Recipe submitted by Ruby Bartlett of Ashe Co.

CONGRATULATIONS WINNERS!

- New River: Kayak & Paddle - Sharrel W.
- Grandfather Mountain: 6 passes - Nadine M.
- Blue Ridge Parkway: Bluffs Restaurant gift certificate & other goodies - Shelia B.
- Mount Jefferson: Hiking package - Shirley D.
- Greenway: His & Her bicycles - Joyce R.

photo by Todd Bush, bushphoto.com